

# GETTING STARTED QUICK REFERENCE GUIDE

MARVEL UNDERCOUNTER REFRIGERATION

**MLCR215-SS01B** 

MLCR215-IS01B

**MOCR215-SS01B** 

MACR214-BS01B

**MACR214-SS01B** 

**MACR215-SS01B** 



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#### **Welcome to the Marvel Experience**

Thank you for choosing our quality American-built product to add to your home. We are thrilled to welcome you to our growing community of Marvel owners, who trust in our products and our support.

The information in this guide is intended to help you install and maintain your new Marvel undercounter model to protect and prolong its lifetime. We encourage you to contact our Technical Support team at (616) 754-5601 with any questions.

#### Got a Marvelous Design?

We would love to see how your Marvel product looks in its new home. Send us photos at marketing@marvelrefrigeration.com, and we might feature your Marvel home design on our website and social media!

Thank you again for investing in Marvel for your home!

## **Important Safety Instructions**

Warnings and safety instructions appearing in this guide are not meant to cover all possible conditions and situations that may occur. Common sense, caution, and care must be exercised when installing, maintaining, or operating this appliance.

Recognize Safety Symbols, Words, and Labels.



# WARNING

**WARNING** - You can be killed or seriously injured if you do not follow these instructions.



# **CAUTION**

**CAUTION-**Hazards or unsafe practices which could result in personal injury or property / product damage.

# NOTE

**NOTE-**Important information to help assure a problem free installation and operation.



# **WARNING**

#### State of California Proposition 65 Warning:

This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.



# **WARNING**

#### **State of California Proposition 65 Warning:**

This product contains one or more chemicals known to the State of California to cause cancer.



# **WARNING**

**WARNING** - This unit contains R600a (Isobutane) which is a flammable hydrocarbon. It is safe for regular use. Do not use sharp objects to expedite defrosting. Do not damage refrigerant circuit.

# **UNPACKING YOUR APPLIANCE**



# WARNING

#### **EXCESSIVE WEIGHT HAZARD**

Use two or more people to move product. Failure to do so can result in personal injury.

# **Remove Interior Packaging**

Your appliance has been packed for shipment with all parts that could be damaged by movement securely fastened. Remove internal packing materials and any tape holding internal components in place. The owners manual is shipped inside the product in a plastic bag along with the warranty registration card, and other accessory items.

#### **Important**

Keep your carton and packaging until your appliance has been thoroughly inspected and found to be in good condition. If there is damage, the packaging will be needed as proof of damage in transit. Afterwards please dispose of all items responsibly.



# **WARNING**

**WARNING** - Dispose of the plastic bags which can be a suffocation hazard.

# **Note to Customer**

This merchandise was carefully packed and thoroughly inspected before leaving our plant. Responsibility for its safe delivery was assumed by the retailer upon acceptance of the shipment. Claims for loss or damage sustained in transit must be made to the retailer.

# **NOTE**

DO NOT RETURN DAMAGED MERCHANDISE TO THE MANUFACTURER - FILE THE CLAIM WITH THE RETAILER.



If the appliance was shipped, handled, or stored in other than an upright position for any period of time, allow the appliance to sit upright for a period of at least 24 hours before plugging in. This will assure oil returns to the compressor. Plugging the appliance in immediately may cause damage to internal parts.

# **Warranty Registration**

It is important you send in your warranty registration card immediately after taking delivery of your appliance or you can register online at www.marvelrefrigeration.com.

The following information will be required when registering your appliance. Service Number Serial Number Date of Purchase

Dealer's name and address

Online registration available at www.marvelrefrigeration.com

The service number and serial number can be found on the serial plate which is located inside the cabinet on the left side near the top. See figure 1.

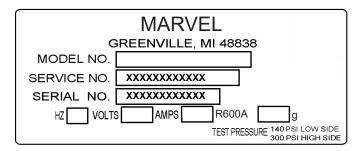


Figure 1

# A

# **WARNING**

# **WARNING - Help Prevent Tragedies**

Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous - even if they sit out for "just a few hours".

If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.

Before you throw away your old refrigerator or freezer:

- Take off the doors or remove the drawers.
- Leave the shelves in place so children may not easily climb inside.

# INSTALLING YOUR APPLIANCE

#### Select Location

The proper location will ensure peak performance of your appliance. We recommend a location where the unit will be out of direct sunlight and away from heat sources. To ensure your product performs to specifications, the recommended installation location temperature range is from 50 to 100°F (10 to 38°C).

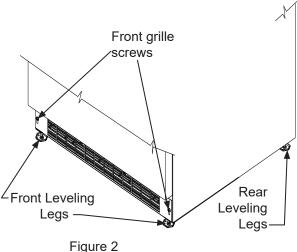
#### **Cabinet Clearance**

Ventilation is required from the bottom front of the appliance. Keep this area open and clear of any obstructions. Adjacent cabinets and counter top can be installed around the appliance as long as the front grille remains unobstructed. All Marvel Professional models with articulated hinges are intended for built-in applications only.



#### **Front Grille**

Do not obstruct the front grille. The openings within the front grille allow air to flow through the condenser heat exchanger. Restrictions to this air flow will result in increased energy usage and loss of cooling capacity. For this reason it is important this area to not be obstructed and the grille openings kept clean. Marvel does not recommend the use of a custom made grille as air flow may be restricted.



# **Leveling Legs**

Adjustable legs at the front and rear corners of the appliance should be set so the unit is firmly positioned on the floor and level from side to side and front to back. The overall height of your Marvel appliance may be adjusted higher (by turning the leveling leg out, CCW) and lower (by turning the leveling leg in, CW).

To adjust the leveling legs, place the appliance on a solid surface and protect the floor beneath the legs to avoid scratching the floor. With the assistance of another person, lean the appliance back to access the front leveling legs. Raise or lower the legs to the required dimension by turning the legs. Repeat this process for the rear by tilting the appliance forward using caution. On a level surface check the appliance for levelness and adjust accordingly.

The front grille screws may be loosened and the grille adjusted to the desired height. When adjustment is complete tighten the two front grille screws. (See Figure 2).

# **INSTALLING YOUR APPLIANCE**

#### **General Installation**

# **Leveling Information**

 Use a level to confirm the unit is level. Level should be placed along top edge and side edge as shown.

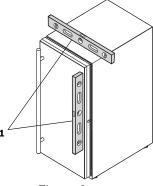


Figure 3

2. If the unit is not level, adjust the legs on the corners of the unit as necessary.

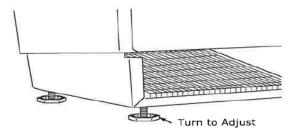


Figure 4

3. Confirm the unit is level after each adjustment and repeat the previous steps as needed.

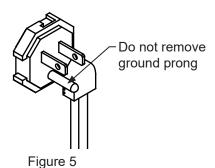
# **NOTE**

If the room floor is higher than the floor in the cutout opening, adjust the rear legs to achieve a total unit rear height of 1/8" (3 mm) less than opening's rear height. Shorten the unit height in the front by adjusting the front legs. This allows the unit to be gently tipped into the opening. Readjust the front legs to level the unit after it is correctly positioned in the opening.

#### Installation

- 1. Plug in the power/electrical cord.
- 2. Gently push the unit into position. Be careful not to entangle the cord or water and drain lines, if applicable.
- 3. Re-check the leveling, from front to back and side to side. Make any necessary adjustments. The unit's top surface should be approximately 1/8" (3 mm) below the countertop.
- 4. Install the anti-tip bracket.
- 5. Remove interior packing material and wipe out the inside of the unit with a clean, water-dampened cloth.

# **ELECTRICAL**



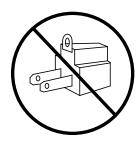


Figure 6

# **Electrical Connection**

A grounded 115 volt, 15 amp dedicated circuit is required.

This product is factory equipped with a power supply cord that has a three-pronged, grounded plug. It must be plugged into a mating grounding type receptacle in accordance with the National Electrical Code and applicable local codes and ordinance. If the circuit does not have a grounding type receptacle, it is the responsibility and obligation of the customer to provide the proper power supply. The third ground prong should not, under any circumstances, be cut or removed.

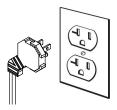


Figure 7

# **NOTE**

Ground Fault Circuit Interrupters (GFCI) are prone to nuisance tripping which will cause the appliance to shut down. GFCI's are generally not used on circuits with power equipment that must run unattended for long periods of time, unless required to meet local building codes and ordinances.



# **WARNING**

# **Electrical Shock Hazard**

- Do not use an extension cord with this appliance.
   They can be hazardous and can degrade product performance.
- This appliance should not, under any circumstances, be installed to an un-grounded electrical supply.
- Do not remove the grounding prong from the power cord. (See Figure 5).
- Do not use an adapter. (See Figure 6).
- Do not splash or spray water from a hose on the appliance. Doing so may cause an electrical shock, which may result in severe injury or death.

# **CUTOUT DIMENSIONS**

#### PREPARE SITE



Your product has been designed for either free-standing or built-in installation. When built-in, your unit does not require additional air space for top, sides, or rear. However, the front grille must NOT be obstructed, and clearance is required for an electrical connection in the rear.



Unit can NOT be installed behind a closed cabinet door. If you would like to align the face of the unit with other adjacent cabinet doors, you may need to alter the wall just behind the drain connection on the unit to accommodate the drain.

#### **MLCR215 & MOCR215**

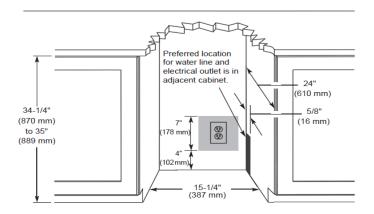


Figure 8

#### **MACR214**

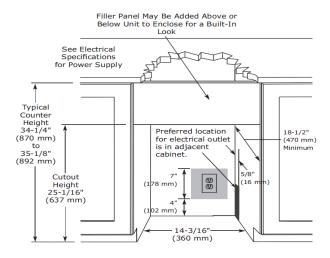
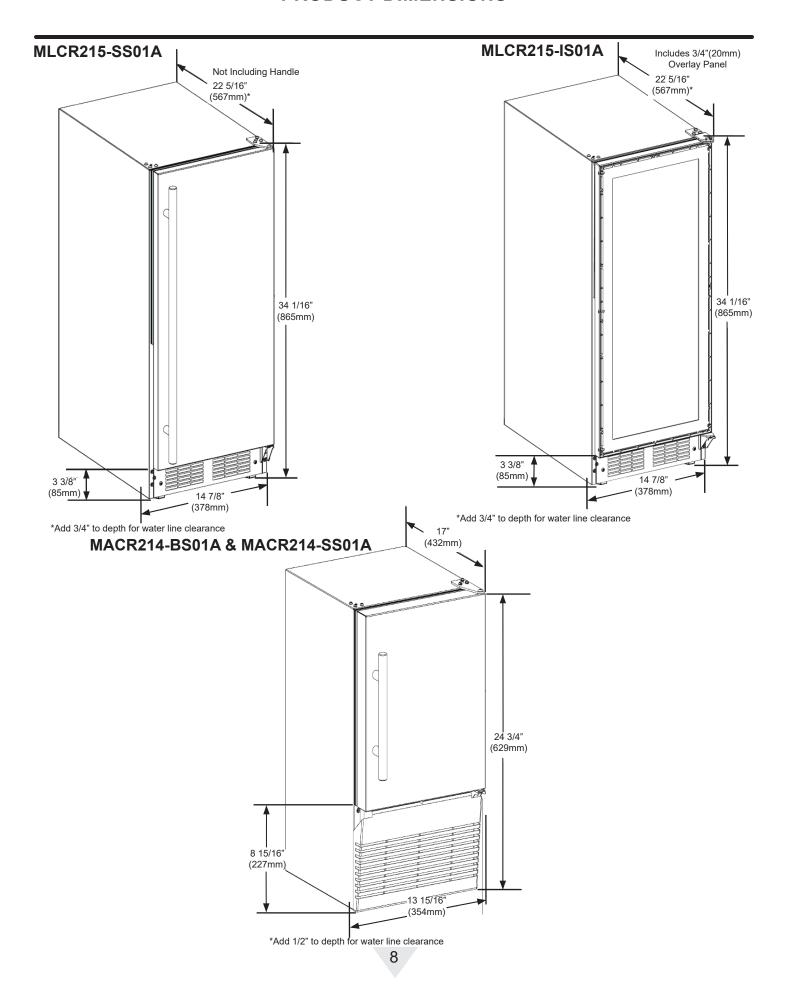
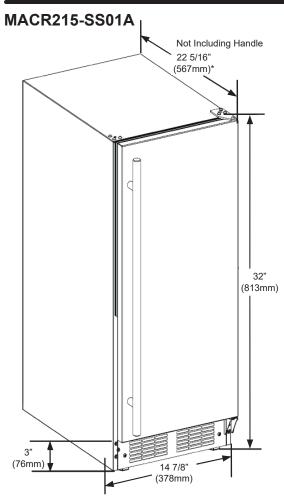


Figure 9

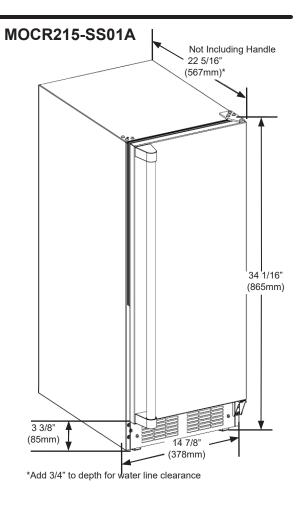
# **PRODUCT DIMENSIONS**



# **PRODUCT DIMENSIONS**



\*Add 3/4" to depth for water line clearance



# INSTALLING THE WATER SUPPLY

# Water Hookup PREPARE PLUMBING

The water valve uses a standard 1/4" (6.35 mm) compression fitting.



Plumbing installation must observe all state and local codes. All water and drain connections MUST BE made by a licensed/qualified plumbing contractor. Failure to follow recommendations and instructions may result in damage and/or harm.

# **Water Supply Connection**

When connecting the water supply, please note the following:

- Before installing the unit and connecting to the cold water supply, review the local plumbing codes.
- The water pressure should be between 20 and 120 psi (138 and 827 kPa).
- The water line MUST have a shut-off valve in the supply line.
- The water line should be looped into 2 coils. This will allow the unit to be removed for cleaning and servicing.
   Make certain that the tubing is not pinched or damaged during installation.



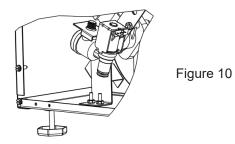
Do not use any plastic water supply line. The line is under pressure at all times. Plastic may crack or rupture with age and cause damage to your home.Do not use tape or joint compound when attaching a braided flexible water supply line that includes a rubber gasket. The gasket provides an adequate seal – other materials could cause blockage of the valve.Failure to follow recommendations and instructions may result in damage and/or harm, flooding or void the product warranty.Use new hose set. Do not reuse old hose set.



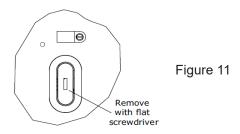
Turn off water supply and disconnect electrical supply to unit prior to installation. Use caution when handling back panel. The edges could be sharp.

## MLCR215, MACR215 & MOCR215

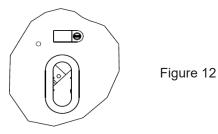
- 1. Turn off water supply and disconnect electrical supply product prior to attempting installation.
- 2. Remove the back panel.
- 3. Locate water valve inlet.



4. Break away filler feature in bushing with flat scewdriver.



5. Thread water line through back panel hold (with bushing).



- 6. Locate water valve inlet and connect to valve.
- 7. Turn on water supply and check for leaks.
- 8. Reinstall back panel.
- 9. Install retaining clip.

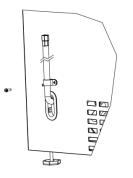


Figure 13

# INSTALLING THE WATER SUPPLY

#### MACR214

- 1. Turn off water supply and disconnect electrical supply product prior to attempting installation.
- 2. Remove the grille and access panel (if equipped) along with the back panel.
- 3. Locate water valve in the front of the unit and thread water supply line through.

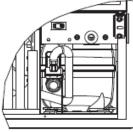


Figure 14

# **NOTE**

Route the water supply line through the unit so it does not come into contact with any internal components other than the solenoid valve. Normal operation creates some vibration. A water supply line contacting an internal component or cabinet wall can cause excessive noise during operation or damage to the line.

4. On the back panel, break away filler feature in bushing with flat screwdriver.

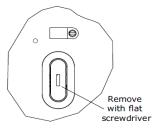


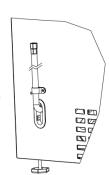
Figure 15

5. Thread water line through back panel hole (with bushing).



Figure 16

- 6. Locate water valve inlet and connect to valve.
- 7. Reinstall the grille and access panel (if equipped) along with the back panel.
- 8.. Install retaining clip.



# **DOOR ADJUSTMENTS**

# Door Adjustments (MLCR215, MOCR215 & MACR215) HINGE COVER

Hinge cover included with the literature bag is optional.

#### To install hinge cover:

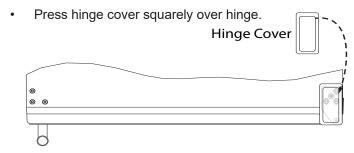


Figure 18

# **Door Alignment and Adjustment**

Align and adjust the door if it is not level or is not sealing properly. If the door is not sealed, the unit may not cool properly, or excessive frost may form in the interior.

# **NOTE**

Properly aligned, the door's gasket should be firmly in contact with the cabinet all the way around the door (no gaps). Carefully examine the door's gasket to ensure that it is firmly in contact with the cabinet. Also make sure the door gasket is not pinched on the hinge side of the door.

# To align and adjust the door

- 1. Gently pry off hinge cover from top of unit.
- Loosen (do not remove) top and bottom hinge screws using a Torx T-25 screwdriver.
- 3. Align door squarely with cabinet.
- 4. Make sure gasket is firmly in contact with cabinet all the way around the door (no gaps).
- 5. Tighten bottom hinge screws.
- 6. Tighten top hinge screws and replace hinge cover.

# Door Adjustments (MACR214)

#### CHECKING DOOR ALIGNMENT

The unit's door is aligned at the factory before shipment. However, its alignment could have been disturbed during shipment.

# Door Alignment and Adjustment To align and adjust the door

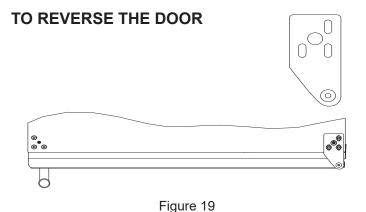
- 1. Loosen (do not remove) top and bottom hinge screws.
- Align door squarely with cabinet. Make sure gasket is firmly in contact with cabinet all the way around the door (no gaps).
- 3. Tighten bottom hinge screws.
- 4. Tighten top hinge screws.

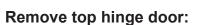
# **DOOR REVERSAL**

# Reversing the Door MLCR215, MACR215 & MOCR215

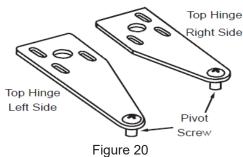
Location of the unit may make it desirable to mount the door on the opposite side of the cabinet.

The hinge hardware will be removed and reinstalled on the opposite side of the cabinet.





- 1. Remove hinge cover from top of unit.
- 2. Hold door to keep it from falling.
- 3. Remove top hinge from cabinet using a Torx T-25 screwdriver to remove three screws.
- 4. Remove pivot screw from hinge, flip hinge over, and install the pivot screw in the same hole from the opposite surface.



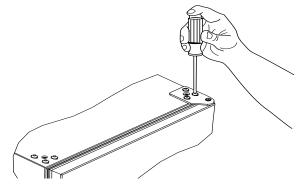


Figure 21

- 5. Remove door by tilting forward and lifting door off bottom hinge. Retain shoulder washers; they will be reused.
- 6. Remove three screws from hinge holes on the opposite side. Reinstall into holes where the hinge was removed. Take care not to scratch the cabinet.

# Remove bottom hinge:

1. Remove bottom hinge from cabinet using a 1/4" socket

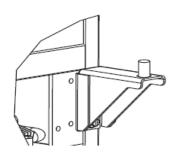


Figure 22

2. Remove corresponding screws on opposite side of cabinet. On some models there may be a nut behind one or both screws on either side.

# Install bottom hinge:

Install two or three screws, depending on model. Replace nuts if used.

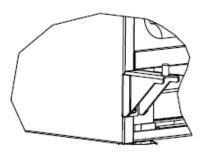
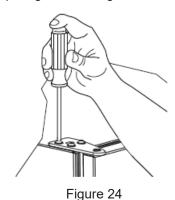


Figure 23

# **DOOR REVERSAL**

# Install top hinge and door:

1. Install the top hinge. Do not tighten.



- 2. Rotate the door  $180^{\circ}$  to reverse and set the door onto the bottom hinge.
- 3. Align edge of the hinge with the outer edge of the unit.
- 4. Tighten three hinge screws and replace hinge cover.

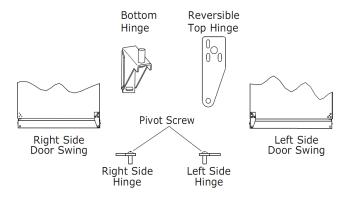
# Align and adjust the door:

Align and adjust the door (see DOOR ADJUST)

# Reversing the Door MACR214

Location of the unit may make it desirable to mount the door on the opposite side of the cabinet.

The hinge hardware will be removed and reinstalled on the opposite side of the cabinet.



To reverse the door mounting, perform the following:

- 1. Remove grille,
- 2. Remove top hinge from cabinet (three screws). Hold door to keep it from falling.

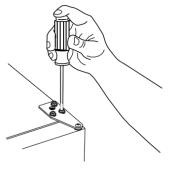


Figure 25

- 3. Lift and tilt door toward you to remove.
- 4. Remove pivot screw from hinge, flip hinge over, and install the pivot screw in the same hole but from the opposite surface.

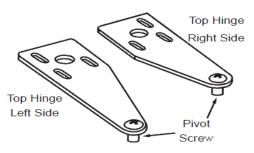


Figure 26

# **DOOR REVERSAL**

5. Remove bottom hinge from cabinet (two screws).

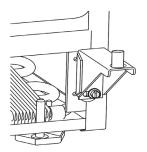


Figure 27

6. Remove screws on opposite side at bottom of cabinet.

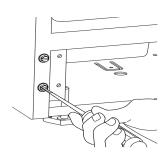


Figure 28

7. Install hinge. Align hinge outer edge with cabinet. Do not tighten screws all the way.

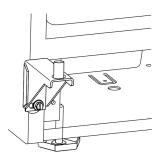


Figure 29

8. Remove screws from top of cabinet.

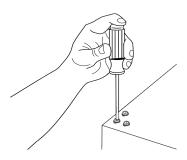


Figure 30

9. Use the 3 screws to attach hinge to top of cabinet - long, straight edge of hinge should align to the outside edge of cabinet. **Do not tighten screws.** 

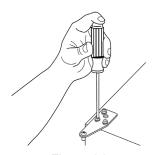


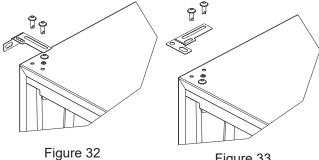
Figure 31

- 10. Rotate the door 180° and set onto bottom hinge lift top hinge enough to allow door to pass under it.
- 11. Push hinge down to insert pivot screw into hole in the top of door. Tighten screws enough to safely hold the door in place. Check that the door is square to the cabinet and tighten all screws.
- 12. Align and adjust the door (see ALIGNMENT AND ADJUSTMENT).
- 13. Install the grille.

# INSTALLING THE ANTI-TIP DEVICE

# **Anti-Tip Bracket**

- 1. Slide unit out so screws on top of unit are easily accessible.
- 2. Remove the two screws from the opposite side of the hinge assembly using a T-25 Torx driver (see below).



- Figure 33
- Place bracket over holes and attach to unit with two screws removed in step 2 using a T-25 Torx driver. Tighten screws fully.
- 4. Gently push unit into position. Be careful not to entangle the electrical cord or water line, if applicable.
- 5. Check to be sure the unit is level from front to back and side to side. Make any necessary adjustments. The unit's top surface should be approximately 1/8" (3 mm) below the countertop.
- 6. Secure bracket onto adjoining surface.

# PANEL INSTALLATION - MLCR215-IS01A

# **NOTE**

# Custom Panel (not included):

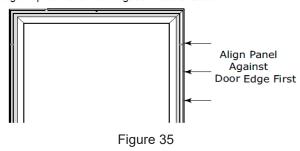
- 14 3/4" width x 30 1/4" height x 3/4" depth
- The door panel must not weigh more than 20 lbs.
- 1. Fully open door.
- Starting at corner, pull gasket away from door.
- Continue to pull gasket free from gasket channel.
- 4. Upon removal, lay gasket down on a flat surface.



Figure 34

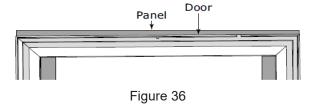
Align top of panel with top edge of door. Center panel on door.

Align Top Of Panel With Highest Point Of Door



# **NOTE**

Due to differences in floor construction or surrounding cabinetry, the panel may not sit flush with the top of the door.



- 6. Secure overlay panel to door using clamps. A robust tape may also be used. Marvel recommends the use of bar clamps to secure the panel to the door. If using tape, be certain the tape will not damage panel finish upon removal.
- 7. Using a 7/64" (3 mm) drill bit, drill 6 pilot holes into the wood panel 1/2" (12 mm) deep using the holes in the door frame as a guide.

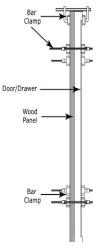
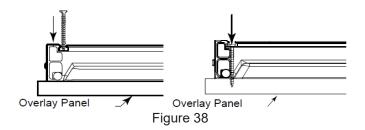


Figure 37

It is important to ensure that all drilled holes are drilled to the correct depth in order to avoid splits in the wood when hardwood is installed.

- 8. Locate 6 of the #6x 1-1/4" (32 mm) screws provided with your unit.
- 9. Using a Phillips screwdriver, place one screw into each of the 6 pilot holes and screw down. Do not over tighten screws.
- 10. Be sure the screws force their way past the opening on the gasket channel and sit flush against the bottom of the channel.



11. Remove clamps from door.

# NOTE

If panel requires additional adjustment after removing clamps, slightly loosen each screw and adjust panel as necessary. Tighten screws upon completion.

12. Starting at the corners, reinstall the gasket into the gasket channel in the frame. Make sure the gasket is fully seated. This make take some force.

# **CLEANING YOUR ICE MACHINE**

#### First Use

All controls are preset at the factory. Initial startup requires no adjustments.

# NOTE

Marvel recommends discarding the ice produced during the first two to three hours of operation to avoid possible dirt or scale that may dislodge from the water line.

To turn the unit on or off:



Figure 39

Press the rocker switch located inside the door on the front panel, or behind the grille.

#### **Ice**

When the ice bucket is full, the ice making mechanism will shut off. However, the refrigeration system will continue to cool and maintain the ice supply.

# **NOTE**

Do not place cans or bottles in the ice compartment because they will freeze.

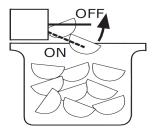


Figure 40

# To turn off ice production:

Raise the bin arm into an upright and locked position. The unit will preserve temperature for ice storage.

# **NOTE**

Certain sounds are normal during the unit's operation. You may hear the compressor or fan motor, the water valve, or ice dropping into the ice bucket.



NEVER use an ice pick, knife or other sharp instrument to separate cubes. Shake the ice bucket instead.

During periods of limited use or high ambient temperatures, it is common for cubes to fuse together. Gently shake the bucket to break apart cubes. If not using the ice maker regularly, empty the ice bucket periodically to ensure fresh cubes.

It is normal for cubes to appear cloudy. The cause is air trapped in the water because of fast freezing. It is not caused by the health, taste or chemical make up of the water. It is the same air that is in every glass of water you drink.

Remove the ice bucket for emptying and cleaning. To remove the ice bucket, raise the bin arm and remove the bucket from the ice compartment. Use the ice bucket for ice storage only.

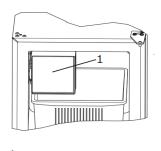
# **CLEANING YOUR ICE MACHINE**

# Ice Maker Adjustment

Ice Cube Thickness Adjustment

Interval - As Required

On ice maker equipped models, adjust the cube size by changing water amount injected into the ice maker assembly as follows:



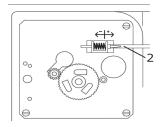


Figure 41

- 1. Remove the ice maker assembly cover (1).
- 2. Find the adjusting screw on the ice maker assembly control box (2). The adjusting screw is just below the minus (-) and plus (+) signs on the control box.



Too large of an adjustment to the screw can cause the water to overflow the ice maker and can cause property damage.

- 3. Turn the adjusting screw toward the minus (-) sign (clockwise) for smaller cubes or toward the plus (+) sign (counterclockwise) for larger cubes.
- 4. Install the ice maker assembly cover.

# **Adjusting Ice Harvest**

- 1. Remove the front grille
- 2. Using a flat tip screwdriver, turn the adjusting screw (3) a small increment clockwise for a COLDER setting (slower ice production) or counterclockwise for a WARMER setting (faster ice production).



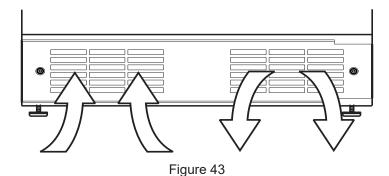
Figure 42

3. Reinstall the front grille (one screw).

# **Airflow and Product Loading**

# NOTE

The unit requires proper airflow to perform at its highest efficiency. Do not block the front grille at any time, or the unit will not perform as expected. Do not install the unit behind a door.



## **CARE AND CLEANING**

# Cleaning

#### **EXTERIOR CLEANING**

#### **Black Models**

Clean surfaces with a mild detergent and warm water solution. Do not use solvent-based or abrasive cleaners. Use a soft sponge and rinse with clean water. Wipe with a soft, clean towel to prevent water spotting.

Clean any glass surfaces with a non-chlorine glass cleaner.

#### Stainless Models

Stainless door panels, handles and frames can discolor when exposed to chlorine gas, pool chemicals, saltwater or cleaners with bleach.

Keep your stainless unit looking new by cleaning with a good quality all-in-one stainless steel cleaner and polish monthly. For best results use Claire® Stainless Steel Polish and Cleaner. Comparable products are acceptable. Frequent cleaning will remove surface contamination that could lead to rust. Some installations may require cleaning weekly.

Do not clean with steel wool pads.

Do not use stainless steel cleaners or polishes on any glass surfaces.

Clean any glass surfaces with a non-chlorine glass cleaner.

Do not use cleaners not specifically intended for stainless steel on stainless surfaces (this includes glass, tile and counter cleaners). If any surface discoloring or rusting appears, clean it quickly with Bon-Ami® or Barkeepers Friend Cleanser® and a nonabrasive cloth. Always clean with the grain. Always finish with Claire® Stainless Steel Polish and Cleaner or comparable product to prevent further problems.

Using abrasive pads such as ScotchBrite™ will cause the graining in the stainless to become blurred.

Rust not cleaned up promptly can penetrate the surface of the stainless steel and complete removal of the rust may not be possible.

#### INTERIOR CLEANING

Disconnect power to the unit.

Clean the interior and all removed components using a mild nonabrasive detergent and warm water solution applied with a soft sponge or non-abrasive cloth.

Rinse the interior using a soft sponge and clean water.

Do not use any solvent-based or abrasive cleaners. These types of cleaners may transfer taste to the interior products and damage or discolor the interior.

## **CARE AND CLEANING**

# **Defrosting**

#### **Manual Defrost Models**

This unit is a manual defrost model and will require occasional defrosting. When there is build-up of 1/4" (6 mm) or more of frost, manually defrost the unit.



DO NOT use an ice pick or other sharp instrument to help speed up defrosting. These instruments can puncture the inner lining or damage the cooling unit. DO NOT use any type of heater to defrost. Using a heater to speed up defrosting can cause personal injury and damage to the inner lining.

#### To defrost:

- 1. Disconnect power to the unit.
- 2. Remove ice bucket and discard ice.
- 3. Place towel or other absorbent material on bottom of ice bin.
- 4. Fill the ice bucket half full with warm, not hot water. This will help the unit defrost faster.
- 5. Place the ice bucket back into the unit on top of the towel or other absorbent material.
- 6. Prop the door in an open position (2 in. [50 mm] minimum).
- 7. After about 1 hour remove the ice bin and discard water.
- 8. Allow the frost to melt naturally.
- 9. After the frost melts completely clean the interior and all removed components. (See INTERIOR CLEANING).

# NOTE

DO NOT clean ice bucket using a dishwasher. The bucket is not dishwasher safe and will be damaged.

10. When the interior is dry, reconnect power and turn unit on.

# NOTE

To safeguard against contaminates in ice, discard first three batches of ice after defrosting.

# **Cleaning Condenser**

#### **INTERVAL - EVERY SIX MONTHS**

To maintain operational efficiency, keep the front grille free of dust and lint, and clean the condenser when necessary. Depending on environmental conditions, more or less frequent cleaning may be necessary.



# **WARNING**

Disconnect electric power to the unit before cleaning the condenser.

# NOTE

DO NOT use any type of cleaner on the condenser unit.

- 1. Remove the grille.
- 2. Clean the condenser coil using a using a soft brush with
- a "combing" action or vacuum cleaner. Do not touch the condenser coil.
- 3. Install the grille.

# **OBTAINING SERVICE**

#### If Service is Required:

- If the product is within the first year warranty period please contact your dealer or call Marvel Customer Service at 616.754.5601 for directions on how to obtain warranty coverage in your area.
- If the product is outside the first year warranty period, Marvel Customer Service can provide recommendations of service centers in your area. A listing of authorized service centers is also available at www.marvelrefrigeration.com under the service and support section.
- In all correspondence regarding service, be sure to give the service number, serial number, located on your product's serial plate, and proof of purchase.
- Try to have information or description of nature of the problem, how long the unit has been running, the room temperature, and any additional information that may be helpful in quickly solving the problem.
- Table B is provided for recording pertinent information regarding your product for future reference.

| For Your Records  |  |
|---|--|
| Date of Purchase  |  |
| Dealer's name   |  |
| Dealer's Address  |  |
| Dealer's City   |  |
| Dealer's State  |  |
| Dealer's Zip Code   |  |
| Appliance Serial Number                                       |  |
| Appliance Service Number                                      |  |
| Date Warranty Card Sent (Must be within 10 days of purchase). |  |

## HOUSEHOLD PRODUCT WARRANTY

# Marvel Refrigeration (Marvel) Limited Warranty

#### ONE YEAR LIMITED PARTS & LABOR WARRANTY

For one year from the date of original purchase, this warranty covers all parts and labor to repair or replace any part of the product that proves to be defective in materials or workmanship. For products installed and used for normal residential use, material cosmetic defects are included in this warranty, with coverage limited to 60 days from the date of original purchase. All service provided by Marvel under the above warranty must be performed by a Marvel factory authorized servicer, unless otherwise specified by Marvel. Service provided during normal business hours.

#### TWO YEAR LIMITED PARTS & LABOR WARRANTY (MARVEL PROFESSIONAL PRODUCTS)

For two years from the date of original purchase, this warranty covers all parts and labor to repair or replace any part of the product that proves to be defective in materials or workmanship. For products installed and used for normal residential use, material cosmetic defects are included in this warranty, with coverage limited to 60 days from the date of original purchase. All service provided by Marvel under the above warranty must be performed by a Marvel factory authorized servicer, unless otherwise specified by Marvel. Service provided during normal business hours.

#### AVAILABLE THIRD YEAR LIMITED WARRANTY (MARVEL PROFESSIONAL PRODUCTS)

For designated Marvel Professional product, Marvel offers a one year extension of the two year warranty coverage from the date of purchase, free of charge. To take advantage of this third year warranty, you must register your product with Marvel within 60 days from the date of purchase at marvelrefrigeration.com and provide proof of purchase. Nugget Ice Machine proof of purchase must include the purchase of an in-line water filter and filter head to qualify for this additional limited warranty.

#### LIMITED FIVE YEAR SEALED SYSTEM WARRANTY

For five years from the date of original purchase, Marvel will repair or replace the following parts, labor not included, that prove to be defective in materials or workmanship: compressor, condenser, evaporator, drier, and all connecting tubing. All service provided by Marvel under the above warranty must be performed by a Marvel factory authorized servicer, unless otherwise specified by Marvel. Service provided during normal business hours.

#### **WARRANTY TERMS**

These warranties apply only to products installed in any one of the fifty states of the United States, the District of Columbia, or the ten provinces of Canada. The warranties do not cover any parts or labor to correct any defect caused by negligence, accident or improper use, maintenance, installation, service, repair, acts of God, fire, flood or other natural disasters. The product must be installed, operated, and maintained in accordance with the Marvel User Guide.

The remedies described above for each warranty are the only ones that Marvel will provide, either under these warranties or under any warranty arising by operation of law. Marvel will not be responsible for any consequential or incidental damages arising from the breach of these warranties or any other warranty, whether express, implied, or statutory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

Any warranty that may be implied in connection with your purchase or use of the product, including any warranty of merchantability or any warranty fit for a particular purpose is limited to the duration of these warranties, and only extends to five years in duration for the parts described in the section related to the five year limited warranty above. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

- The warranties only apply to the original purchaser and are non-transferable.
- The second, third, and five year warranties cover products installed and used for normal residential use only.
- The warranties apply to units operated outside only if designed for outdoor use by model and serial number.
- Replacement water filters, light bulbs, and other consumable parts are not covered by these warranties.
- The start of Marvel's obligation is limited to four years after the shipment date from Marvel.
- In-home instruction on how to use your product is not covered by these warranties.
- Food, beverage, and medicine loss are not covered by these warranties.
- If the product is located in an area where Marvel factory authorized service is not available, you may be responsible for a trip charge or you may be required to bring the product to a Marvel factory authorized service location at your own cost and expense.
- Units purchased after use as floor displays, and/or certified reconditioned units, are covered by the limited one year warranty only and no coverage is provided for cosmetic defects.
- Signal issues related to Wi-Fi connectivity are not covered by these warranties.

For parts and service assistance, or to find Marvel factory authorized service near you, contact Marvel Refrigeration:

MarvelRefrigeration.com • techsupport@MarvelRefrigeration.com • +616.754.5601

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www.marvelrefrigeration.com

# **Marvel Refrigeration**

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