INDUCTION COOKTOP
CARE AND MAINTENANCE

Get to know your appliance 3
Care and cleaning 4
Troubleshooting 5
Fault codes 8

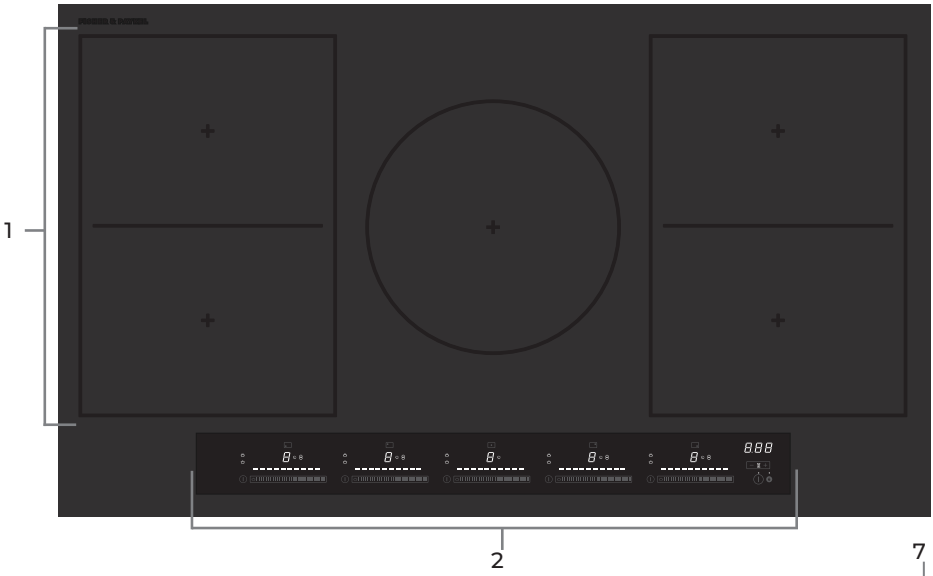
FISHER & PAYKEL

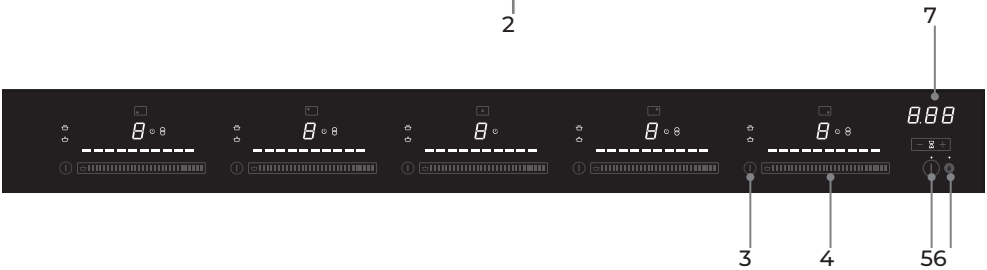
INDUCTION COOKTOP

CI365ZZDTB5, CI304ZZDTB5, CI244ZZDTB5, CI122ZDTB5

GET TO KNOW YOUR APPLIANCE

Model: CI365ZZDTB5





FEATURES					
1	Cook zones*	4	Cook zone power slider	7	Timer
2	Control panel	5	Power on/off		
3	Gentle heat	6	Key Lock		

*Cookzone layout varies depending on model. Refer to First Use guide.

Key steps to maintain your cooktop

Follow these steps every few months to remove food residue and build-up.

Wipe with a damp cloth and mild detergent. Dry with a clean, lint-free cloth. If further cleaning is required, apply cooktop cleaner following the manufacturer's instructions. We recommend locking the controls if you're cleaning near them.

We do not recommend:

- Scouring pads
- Stainless steel cleaners or polishes
- Abrasive, acidic, alkaline or solvent cleaning products
- Handwashing dish detergents, laundry or other detergents or disinfectants.

Fingerprints, marks, metal sheen and non-sugary spills.

Apply cooktop cleaner, then wipe with a damp cloth. Dry with a clean, lint-free cloth or paper towel.

Boilovers, melts and hot sugary spills

Remove cookware from cook zone and lock the controls or turn off cooktop. Using a glass scraper move the spill to a cool area of the cooktop and wipe clean with damp cloth of paper towel.

Beware of hot surface.

TROUBLESHOOTING

General use

Why wont my cooktop turn on?

- No power. Make sure the cooktop is connected to the power supply and switched on at the wall.
- Check the circuit breaker, or check if there is a power cut in your home or area. If your cooktop still won't turn on, call Customer Care or your Authorised Service Centre.

Why aren't the controls working when the display is on?

- The controls are locked when Lo is displayed. Press and hold START/PAUSE to unlock.
- Zones are still hot. Press POWER to turn controls on.
- The cooktop is in Demo Mode. Call Customer Care or your Authorised Service Centre.

Why are the controls difficult to use?

- Moisture or oil on the controls. Dry them with a cloth and try again.
- Using the tip of your finger to press the controls. Use the ball of your finger instead.

Why does my cook top make a humming sound on high heat and POWERBOOST?

This is normal for induction. It should quieten or stop when you decrease the heat setting.

Why is the display going black?

Overheated due to cookware placed along the front of the cooktop. Remove cookware or shift to rear cook zones. Allow controls to cool

Why can't I select the heating setting I want?

- Cooktop is at maximum power. Reduce heat settings on other zones.
- Cooktop has reduced power to prevent overheating. Allow to cool.

Why is condensation forming on the walls and cabinetry?

This is normal for induction. Its energy-efficient technology means minimal heat is lost to surrounding surfaces. Surfaces stay cool, and steam from cooking condenses on them.

Turn on ventilation, and wipe up condensation as needed.

Why is the cooktop turning off unexpectedly?

- Safety timeout. The cooktop will turn a cook zone off automatically if it is left working for an extended period of time without the power level being altered. The lower the setting, the longer the cooking zone will remain on.
- Display protection. The cooktop will turn off to protect the display if it overheats.
- There is a spill or an unexpected object on the cooktop so the cooktop has gone into standby. Wipe up any spills and remove any utensils or objects that should not be there.

Why can't I bridge cook zones?

- One of the zones is already in use. Turn off the zone, then bridge it.
- Zones you're selecting are not bridgeable because they are not Smartzones. You can bridge adjacent front and rear Smartzones.

Cookware

Why isn't the cookware getting hot?

- Cookware is too small or not centred on cooking zone.
- Cookware is not induction compatible. See 'Cookware' in First Use Guide.
- The cooktop is in Demo Mode. Call Customer Care or your Authorised Service Centre.

Why is my cookware making cracking and clicking noises?

Some induction cookware has metal layers that vibrate. This is normal.

Alerts

Why is my cooktop beeping?

- Too many cook zones are set at high power. Turn down one or more of the cook zones until the beeping stops.
- There is an unexpected object on the cooktop. Remove any objects.

Why is there a beeping and E or F code on the display?

- There is a fault. See 'Fault codes' for details.

Why is **PAN NOT DETECTED** showing on the display?

- No cookware detected. Check cookware is the correct size and centred on the selected cook zone.
- Check cookware is induction compatible.

FAULT CODES

How do I know if there is a problem?

Your cooktop will beep and a fault code will show in the display.

'E' codes

You may be able to clear the fault by resetting the cooktop. Follow the steps below:

1 Press and hold POWER to turn the cooktop off.
2 Wait a few seconds, then press and hold POWER again to turn the cooktop back on.

If the code has disappeared, you can continue to use your cooktop. If not, turn the power supply off and on.

If the problem persists

3 Note down the fault code
4 Contact Customer Care or a fisher & paykel trained and supported service technician.

FAULT	POSSIBLE CAUSES	WHAT TO DO
E3 E4	Cooktop has overheated	Wait for cooktop to cool down, then restart it.
E1 E2	Problem with power supply	Check that the cooktop is connected to the power supply or of there is a power cut in your home or area.

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The product specifications in this guide apply to the specific products and models described at the date of issue. Under our policy of continuous product improvement, these specifications may change at any time.

For current details about model and specification availability in your country, please go to our website or contact your local Fisher & Paykel dealer.